

## CV Ronald Gorter

Ronald C. Gorter (born in Baarn, The Netherlands, 1960), PhD, is a psychologist specialised in social dentistry. He earned his doctorate in Psychology at the University of Amsterdam, The Netherlands (1990), and is Associate Professor with the department of Social Dentistry at the Academic Centre for Dentistry Amsterdam (ACTA).

For over two decades he teaches communication skills, health education, and behavioural aspects of working as a health professional to both dental students and graduated dentists. His research focuses on communication and career aspects of general dental practitioners, and more precisely on staff communication, work stress, burnout, and job satisfaction. His PhD thesis (2000) was called: “Burnout among dentists; identification and prevention”. Apart from his teaching, he is also active in educational and pedagogical developments in university teaching. He was director of education at ACTA 2013 – 2018. Among his international functions are: Executive Board member of the Association for Dental Education in Europe (ADEE), member of the Platform for Better Oral Health in Europe, and Associate Editor of the European Journal for Dental Education. Dr Gorter is (co-)author of over eighty Dutch and international professional and scientific publications.



International publications (peer reviewed):

Van der Zande, M.M., Hong, C.L. Gorter, R.C., Wismeijer, D., Broadbent, J.M. (2018). Use of newer technologies by dentists in New Zealand. *New Zealand Dent J* 114, 107-115.

Van der Zande, M. M., Gorter, R. C., Bruers, J. J. M., Aartman, I. H. A., & Wismeijer, D. (2018). Dentists' opinions on using digital technologies in dental practice. *Community Dentistry Oral Epidemiology* 46, 143–153

Calvo, Jean Marie, Kwatra, Japneet, Yansane, Alfa, Tokede, Oluwabunmi, Gorter, Ronald C., Kalenderian, Elsbeth (2017). Burnout and Work Engagement among US Dentists. *Journal of Patient Safety*. doi: 10.1097/PTS.0000000000000355.

Bruers, Josef J.M.; van Dam, Brigitte A.F.M.; Gorter, Ronald C.; Eijkman, Michiel A.J. (2016). The impact of a formal complaint on Dutch dentists' professional practice: a survey study. *BMC Oral Health* 16: 104. DOI 10.1186/s12903-016-0295-8.

Zande, M.M. van der, Gorter, R.C., Aartman, I.H.A., Wismeijer, D (2015). Adoption and use of digital technologies among dental practitioners in The Netherlands. *PLoS ONE* 10(3): e0120725. doi:10.1371/journal.pone.0120725.

Manogue, M., M. Rohlin, N. Mattheos, R. Gorter, T. Winning, D. Walmsley, C. Christersson, A. Kavadella, P. Hahn, C. Manzanares Cespedes (2014). Editorial. *European Journal of Dental Education* 18, 69.

Zande, M.M. van der, Gorter, R.C., Wismeijer, D. (2013). Dental practitioners and a digital future: An initial exploration of barriers and incentives to adopting digital technologies. *British Dental Journal* 2013; 215: E21.

Rollman, A., Gorter, R.C., Visscher, C.M., Naeije, M. (2013). Why seek treatment for TMD-pain complaints? A study based on semi-structured interviews. *Journal of Orofacial Pain* 27, 227-234.

Rollman A., Visscher CM, Gorter R., Naeije M. (2013). Improvement in patients with a TMD-pain report. A 6-month follow-up study. *Journal of Oral Rehabilitation* 40, (1), 5-14

Rollman, A., Visscher, C.M., Gorter, R.C., Naeije, M. (2012). Care seeking for orofacial pain. *Journal of Orofacial Pain* 26, 206-214.

Gorter, R.C., Jacobs, B.L.T.H., Allard, R.H.B. (2012). Low burnout risk and high engagement levels among oral and maxillofacial surgeons. *European Journal of Oral Sciences* 120, 69-74.

Gorter, R.C., Freeman, R. (2011). Burnout and engagement in relation with job demands and resources among dental staff in Northern Ireland. *Community Dentistry & Oral Epidemiology* 39, 87-95.

Luijk, S.J. van, Gorter, R.C., Mook, W.N.K.A. van (2010). Promoting professional behaviour in undergraduate medical, dental, and veterinary medical curricula in the Netherlands: Evaluation of a joined effort. *Medical Teacher* 32, 733-739.

Brake, H. te, Smits, N., Wicherts, J., Gorter, R.C., Hoogstraten, J. (2008). Burnout development among dentists: A longitudinal study. *European Journal of Oral Sciences* 116, 545-551.

Gorter, R., Freeman, R., Hammen, S., Murtooma, H., Blinkhorn, A., Humphris, G (2008). Psychological stress and health in undergraduate dental students: fifth year outcomes comparison compared with first year baseline results from five European dental schools. *European Journal of Dental Education* 12, 61-68.

Brake, J.H.M. te, Bouman, A.M., Gorter, R.C., Hoogstraten, J., Eijkman, M.J.A. (2008). Using the Maslach Burnout Inventory among dentists: Burnout measurement and trends. *Community Dentistry & Oral Epidemiology* 36, 69-75.

Gorter, R.C., Brake, J.H.M. te, Hoogstraten, Joh, Eijkman, M.A.J. (2008). Positive engagement and job resources in dental practice. *Community Dentistry & Oral Epidemiology* 36: 47-54.

Freeman, R., Gorter, R., McWilliams, C., Williams, S. (2007). A qualitative exploration of the role of gender, ethnicity and clinical experience upon dental students' interpersonal skills when interacting with dental nurses. *European Journal of Dental Education* 11, 168-176.

Gorter, R.C., Storm, M.K., Brake, J.H.M. te, Kersten, H.W, Eijkman, M.A.J. (2007). Outcome of dental career expectancies and early professional burnout. *International Dental Journal* 57, 279-285.

Brake, H. te, Bouman, A.M., Gorter, R.C., Hoogstraten, J., Eijkman, M.A.J. (2007). Professional burnout and work engagement among dentists. *European Journal of Oral Sciences* 115, 180-185.

Freeman, R., McWilliams, C., Gorter, R., Williams, S. (2007). Dental students interacting with dental nurses: an investigation of the role of gender and ethnicity in inter-professional communication and working styles. *British Dental Journal* 202, 91-96.

Gorter, R.C., Bleeker, J.C., Freeman, R. (2006). Dental nurses on perceived gender differences in their dentist's communication and interaction style. *British Dental Journal* 201, 159 – 164.

- Gorter, R.C., Brake, H. te, Eijkman, M.J.A. Hoogstraten, J. (2006). Job resources in Dutch dental practice. *International Dental Journal* 56, 22-28.
- Brake, H. te, Eijkman, M.J.A. Hoogstraten, J., Gorter, R.C. (2005). Dentists' self assessment of burnout: an internet feedback tool. *International Dental Journal*, 55, 119-126.
- Gorter, R.C., Freeman, R. (2005). Dentist – assistant communication style: Perceived gender differences in The Netherlands and Northern – Ireland. *Community Dentistry & Oral Epidemiology*, 33,131-140.
- Gorter, R.C. (2005). Work stress and burnout among dental hygienists. *International Journal of Dental Hygiene* 3, 88-92.
- Freeman, R., Gorter, R.C., Braam, A. (2004). Dentists interacting and working with female dental nurses: a qualitative investigation of gender differences in primary dental care. *British Dental Journal* 196, 161-165.
- Humphris, G., Blinkhorn, A., Freeman, R., Gorter, R., Hoad-Reddick, G., Murtooma, H., O'Sullivan, R., Splieth, C. (2002). Psychological stress in undergraduate dental students: baseline results from seven European dental schools. *European Journal of Dental Education*, 6, 22-29.
- Brake, H. te, Gorter, R., Hoogstraten, Joh., Eijkman, M. (2001). Burnout intervention among Dutch dentists: long term effects. *European Journal of Oral Sciences*, 109, 380-387.
- Gorter, R.C., Eijkman, M.A.J., Hoogstraten, J. (2001). A career counseling program for dentists: effects on burnout. *Patient Education and Counseling*, 43, 23-30.
- Gorter, R.C., Eijkman, M.A.J., Hoogstraten, J. (2000). Burnout and health among Dutch dentists. *European Journal of Oral Sciences*, 108, 261-267.
- Gorter, R.C., Albrecht, G., Hoogstraten, J., Eijkman, M.A.J. (1999). Measuring work stress among Dutch dentists. *International Dental Journal*, 49, 144-52.
- Gorter, R.C., Albrecht, G., Hoogstraten, J., Eijkman, M.A.J. (1999). Professional burnout among Dutch dentists. *Community Dentistry and Oral Epidemiology*, 27, 109-116.
- Gorter, R.C., Albrecht, G., Hoogstraten, J., Eijkman, M.A.J. (1999). Factorial validity of the Maslach burnout inventory - Dutch version (MBI-NL) among dentists. *Journal of Organizational Behavior*, 20, 209-217.
- Gorter, R.C., Albrecht, G., Hoogstraten, J., Eijkman, M.A.J. (1998). Work place characteristics, work stress and burnout among Dutch dentists. *European Journal of Oral Sciences*, 106, 999-1005.

Gorter, R.C., Eijkman, M.A.J. (1997). Communication skills training courses in dental education. *European Journal of Dental Education*, 1, 143-147.

International publications (other):

(4)

Gorter, R.C. (2008). Comment: "Occupational burnout and work engagement: a national study of dentists in the United Kingdom", by D.A. Denton, J.T. Newton, E.J. Bower. *British Dental Journal* 205, 383.

Gorter, R.C. (2007). Book review: "Behavioral Dentistry", by D.I. Mostofsky et al. *European Journal of Dental Education*, 11, 251-252.

Gorter, R.C. (2002). Burnout among dentists: An unavoidable professional risk? *Asian Dentist*, 9 (13), 10-11.

Gorter, R.C. (1999). Le stress du travail et le "burnout" dans la pratique dentaire. *L'Information Dentaire*, 81 (35), 2559-2566.